



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

October 2018 / ISSUE 46

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The annual R270 million sewer blockage problem



2

New, reduced level-5 water tariffs are now in place



3

How to read and interpret your municipal invoice

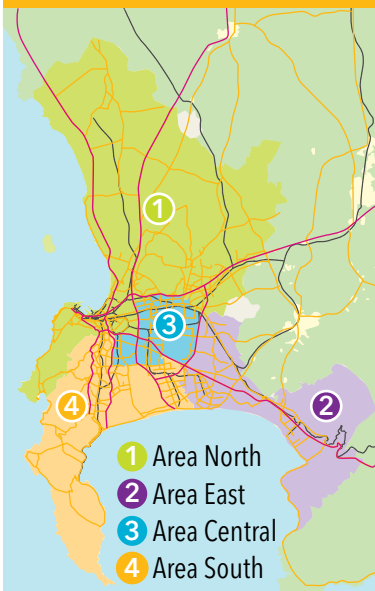


4

Housing, roads and developments in Area South



AREA SOUTH



R50 m on health infrastructure

The City is making improvements to several of its 105 clinics as part of its capital expenditure programme this financial year.

The Pelican Park clinic is set to be completed in November, with the interior fittings such as furniture and IT infrastructure to be completed early in 2019. The doors to the clinic will then be opened to residents of the surrounding suburbs. This project cost just over R40 million.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City's integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

Water restrictions eased

Good rains have left the City's dams in better shape than they have been in two years, and water restrictions are being relaxed. However, please carry on being water-wise.



A dam fine sight: The Berg River dam was almost full last week, and overall, the dams that supply Cape Town were 76% full.

Dam levels peaked at 76,2% of storage capacity in the first week of October. Unless there is more rain, which is not forecast, dam levels will now decline over the summer.

Hotter weather leads to an increase in water consumption, and the average water consumption for the past week increased from 546 Mℓ (million litres) per day to 563 Mℓ per day.

Level-5 water restrictions and tariffs are in place and were lowered from level 6 as an interim measure to provide some relief to residents. For now, Cape Town must do its very best to remain in the lower 500 Mℓ per day usage band until another limit is imposed by the National Department of Water and Sanitation. This is likely to happen in December.

Level-5 restriction don'ts

- No watering/irrigation with municipal water is allowed. Nurseries or customers involved in agricultural activities, or those with gardens of historical significance, may apply for exemption.
- No topping up (manual or automatic) of swimming pools with municipal drinking water is allowed.
- No washing of vehicles, including cars, taxis, trailers, caravans or boats allowed with municipal drinking water.
- No washing or hosing down of hard surfaces with municipal water.
- The use of municipal drinking water for

ornamental fountains or water features is prohibited.

- All private swimming pools must be fitted with a cover.
- The use of any portable or temporary play pools is prohibited.
- Should borehole/well-point water be used for outdoor purposes, including garden use, topping up of swimming pools and hosing down of surfaces, it should only be done for a maximum of one hour on Tuesdays and Saturdays before 09:00 and after 18:00. However, the City discourages the use of this water for these purposes to prevent the over-abstraction of aquifers.
- No new landscaping or sports fields may be established, except if irrigated with non-drinking water only.

* See page 2 for level-5 tariffs.

THINKWATER
CARE A LITTLE. SAVE A LOT.

New plan for tourism growth

Tourism in Area South is being prioritised with a plan for local area tourism, community projects and economic opportunities.

This plan will promote the area's many local tourism gems and open up the following additional responsible tourism-related opportunities:

- Fish and halaal cuisines in local communities
- Heritage sites and icons
- Development of the military heritage route, and a walking tour to showcase attractions along the Mitchells Plain heritage routes
- Working with Cape Town Tourism to include Mitchells Plain as a key halaal destination
- Linking of the highly popular wine tourism industry with heritage and cultural events
- Development of coastal adventure tourism, such as shark cage diving and zip lining
- Nature-based and eco-tours, including forest and coastal walks
- Promoting avian tourism
- Training of local tour guides

* The City strives to develop responsible tourism. For information about the City's approach, visit: <https://responsiblecapetown.co.za>.



See: www.capetown.gov.za/thinkwater

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die damme wat die Stad van water voorsien, is sowat 75% vol, en waterbeperkings is van vlak 6b tot vlak 5 verslap. Ondanks warmer weer, wat gewoonlik met hoër waterverbruik gepaardgaan, moet inwoners steeds alles moontlik doen om algehele waterverbruik tot minder as 550 Mℓ per dag, en hoogstens 70 ℓ per persoon per dag, te beperk. Nuwe, laer watertariewe is ook in werking.

Geen munisipale water mag gebruik word om tuine nat te lei of te besproei, voertuie te was of harde oppervlakke af te spuit nie.

Die Pelican Park-kliniek open in November. Hierdie projek het knap oor die R40 miljoen gekos. Boonop bied die Ocean View- en Vuyani-kliniek nou ook 'n spesiale diens vir diabeteskliënte.

'n Nuwe plan ter bevordering van plaaslike toerisme, gemeenskapsprojekte en meer ekonomiese geleenthede vir inwoners belooft om toerisme in die suide van die stad 'n hupstoot te gee. Dit maak deel uit van die Stad se strewe om verantwoordelike, volhoubare toerisme te ontwikkel.

KHAWUNDIBALISELE

Amadami abonelelela iSixeko ngamanzi akumthamo omalunga ne-75% ukugcwa, kwaye izithintelo kusetyenziso lwamanzi zehlile kwiNqanaba 6b zaya kuma kwiNqanaba 5. Nangona imozulu ithande ukuba shushu, nto leyo ebangela ukuba konyuke ukusetyenziswa kwamanzi, uluntu kufuneka luzame kangoko ukugcina umlinganiselo wokusetyenziswa kwamanzi ungaphantsi kwe-550 Mℓ ngosuku, kwaye kufuneka kungasetyenziswa ngaphezulu kwe-70 ℓ yamanzi ngumntu ngamnye ngosuku ngalunye. Imirhumo emitsha esezantsi yamanzi iyasebenza.

IKlinikhi yasePelican Park icwangciselwe ukuvulwa ngeyeNkanga (Novemba). Le projekthi ixabise ngaphezulu kwe-R40 miliyoni. Iiklinikhi i-Ocean View kunye neVuyani nazo ziyabonelela ngeenkonzokuluntu olunesifo seswekile.

Kubekwe phambili ezokhenketho kuMmandla oseMazantsi ngokuthi kwenziwe isicwangciso sezokhenketho sommandla, iiprojekthi zoluntu kunye namathuba amaninzi ezoqoqosho ajoliswe kuluntu. ISixeko sizimisele ukuphuhlisa ukhenketho oluluqilima noluzimeleyo.

Rates rebates up by R203 million

The total package for rates assistance has increased by R203 million to approximately R1,4 billion in the 2017/18 financial year.

This is due to more residents registering for indigent benefits, rates rebates for senior citizens and disabled persons, and the introduction of an additional R50 rates rebate for properties valued between R400 001 and R750 000.

Total municipal property rates rebates are broken down as follows:

- Exemptions for religious organisations: R153 538 669
- Rebates on the first R200 000 of a property's value: R911 456 042
- Rebates for senior citizens and disabled persons: R108 110 259
- Agricultural rebates: R83 124 913
- Rebates to public-benefit and non-profit organisations: R78 380 976
- Rebates to land reform beneficiaries: R2 003 898
- Indigent rebates: R7 046 367
- Additional R50 rebate for properties valued between R400 001 and R750 000: R87 374 300

Residents who are eligible for municipal property rates rebates can apply at any of the City's walk-in centres, or download the relevant forms from www.capetown.gov.za.

Electricity meter replacements

The City of Cape Town continues to upgrade old credit meters to prepaid electricity meters, free of charge.

Prepaid electricity costs the same, and a prepaid meter helps customers manage their usage.

In the current financial year, the City has budgeted R34 million for the replacement of 13 000 old credit meters. Since 2015, more than 22 700 meters have been replaced.

A schedule showing when the programme will reach each area is available on the City's website.

Residents signed up for e-Services (see page 3 for how to do this) may pre-register for when the programme reaches their area.

The new prepaid meter is located outside on the street, with a display inside the customer's property.

Installation of a prepaid meter is a prerequisite for access to the City's subsidised lifeline tariff and could allow residents access to this financial assistance and free units should they meet the other qualifying criteria.

HEAD: AREA SOUTH



Mayoral Committee member
Cllr Eddie Andrews
Tel: 021 444 7383

CITYNEWS is distributed as an insert to a number of community papers and is also available at City libraries.

E-mail: citynews@capetown.gov.za
Fax: 021 400 1260
Postal: PO Box 298, Cape Town 8000



Reporting back to residents on progress made, together

In September and October, I hosted four mass community meetings called Accountability Roadshows to report back to residents on the work the City of Cape Town has promised to deliver.

As the outgoing mayor, I told residents from Area Central, East, North and South of the progress we had made so far in implementing the Integrated Development Plan (IDP).

The IDP is a strategic tool that guides all the activities of local government in consultation with residents and stakeholders. Its focus is on



A message from the Executive Mayor, Patricia de Lille

development in the broader sense. It is a structured plan that informs budget priorities, decision-making and the allocation of resources.

The City is steadfast in our IDP commitment to build a caring, inclusive, opportu-

nity, well-run and safe city.

I had meetings in Elsies River, Westbank, Pelican Park and Cape Town CBD. I told residents that the City and all its councillors realise a lot still needs to be done to bring greater parity of service. This is why the City established the area-based service delivery model to make sure the services of all ten City departments are implemented effectively in each area across town.

Over the past seven years, the City has attracted more investment and supported catalyst industries by encouraging entre-

preneurship and skills training, so that more residents can be employed.

We championed programmes such as Women for Change and Women at Work, and implemented a pro-poor budget that benefits all Capetonians.

It is important that our leaders account regularly to residents and share information on the IDP, budget and projects in specific areas.

Together, we are making progress possible.

- Executive Mayor Patricia de Lille



Dirty work: Clearing sewerage blockages caused by dumping costs R270 million a year.

Battling a draining issue

Residents hold the key to helping the City beat sewer system misuse. Operations to remove inappropriate materials from the sewer system, which cause blockages and overflows, costs R270 million a year.

The number of reported blockages and overflows has steadily risen over the past two years, from an average of 293 per day in 2015/16 to an average of 330 per day in 2017/18.

There is a perception that sewer overflows are due to faulty pipes or the lack of sewer maintenance, but this is hardly ever the case. While the drought and water restrictions have led to blockages, having reduced the amount of water that flows through the system, the primary cause remains abuse of the system.

Believe it or not ...

Objects removed from sewers have included ovens, sheep's heads, garden chairs, tyres, cloth, car engines, lawnmowers, nappies and rope, among others.

The sewer reticulation system is only geared to accept toilet waste (urine, faeces and toilet paper) and basin/bath waste (water, washing liquid and soap).

Common causes of blockages include

rags, nappies, tampons and sanitary pads, wet wipes, condoms, building materials, cooking fat or oil, or general litter.

When cooking oil or fats are poured or flushed down your sink or drain, they harden and build up inside sewer pipes, where they act like glue, attracting rags, hair, paper and other debris. These blockages are very difficult to clean out.

Residents should rather let grease cool and harden in the pan, then scrape it into some newspaper or paper towel, and dispose of this in the kitchen bin.

Sewer overflows can also be caused by stormwater entering the sewerage system, either due to illegal connections or missing manhole covers. Stormwater flow can sometimes exceed the capacity of the pipes and lead to sewerage overflows.

Missing or stolen manhole covers can also increase the chances of blockages and overflows, as they tend to invite illegal dumping and litter.

*** Please report overflows and blockages, illegal dumping or stolen manhole covers to the call centre on 0860 103 089, by SMS to 31373 (max 160 characters), via WhatsApp to 063 407 3699, or by e-mail to water@capetown.gov.za.**

About the level-5 water tariffs

With the relaxation of water restrictions from level 6b to level 5, water and sanitation tariffs have been reduced as of 1 October 2018.

The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 l of free water and 7 350 l of free sanitation per month.

The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3,4 cents, while bottled water costs R12.

The Water and Sanitation Department seeks to be revenue-neutral – income from the water sales covers the cost of storing, purifying and delivering it. All revenue raised from water sales is spent on water services.

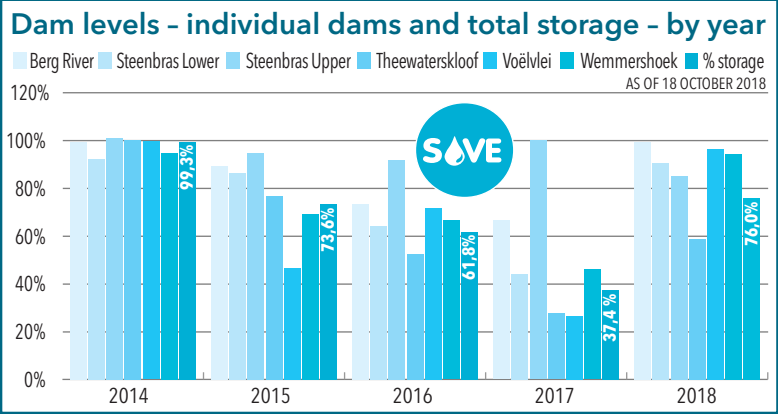
However, water sales revenue is variable. To offset this, the City has a fixed basic delivery charge, based on the diameter of the meter connection to the municipal supply. The charges (incl. VAT) for domestic properties are as follows:

15 mm		64,40	20 mm		115,00
25 mm	..	179,40	40 mm		460,00

Most residential properties have a 15 mm (56% of installed meters) or 20 mm (38,7%) connection.

*** For information regarding water tariffs, restrictions and saving tips, visit www.capetown.gov.za/thinkwater.**

	Tariffs, R/kℓ (inc. VAT)		
	Level 6b	Level 5	% change
WATER			
Step 1 (0 ≤ 6 kℓ)	33,24	24,37	-26,68%
Step 2 (>6 ≤ 10,5 kℓ)	52,90	39,59	-25,16%
Step 3 (>10,5 ≤ 35 kℓ)	138,31	60,25	-56,44%
Step 4 (>35 kℓ)	1 150,00	345,00	-70,00%
SANITATION			
Step 1 (0 ≤ 4,2 kℓ)	28,43	19,47	-31,52%
Step 2 (>4,2 ≤ 7,35 kℓ)	44,85	34,79	-22,43%
Step 3 (>7,35 ≤ 24,5 kℓ)	124,28	51,92	-58,22%
Step 4 (>24,5 ≤ 35 kℓ)	124,28	124,30	0,02%



KORTLIKS

Inwoners word versoek om asseblief niks anders as toilet-, bad-, stort- en wasbakafval by die rioolstelsel in te laat nie. Meld ook enigeen aan wat hierdie versoek verontagsaam.

Vreemde voorwerpe en stowwe in die rioolstelsel veroorsaak verstoppings en oorstromings, en die verwydering daarvan jaag inwoners R270 miljoen per jaar uit die sak.

Noudat die waterbeperkings van vlak 6b tot vlak 5 verslap is, is water- en sanitasietariere met ingang van 1 Oktober 2018 verlaag. Inwoners wat water verstandig gebruik, sal 'n

vermindering van 25% in hulle rekening opmerk.

Belastingverligting is in die boekjaar 2017/18 met R203 miljoen tot ongeveer R1,4 miljard verhoog.

Inwoners wat vir kortings op munisipale eiendomsbelasting in aanmerking kom, kan by enige van die Stad se instapsentrums aansoek doen.

Die Stad gaan ook voort om ou kredietmeters gratis met koopkragmeters te vervang. Inwoners wat vir e-dienste geregistreer is kan vooraf aansoek doen vir wanneer die program hulle omgewing bereik.

KHAWUNDIBALISELE

Musa ukufaka nayiphina into ngaphandle kwamanzi amdaka ethoyilethi, ebhafu, eshawara kunye nawesitya sokuhlambela kwimibhobho yogutyulo, kwaye mxele umntu owenza oko. Ukususa izinto ezin-gafanelekanga kwimibhobho yogutyulo, ezibangela ukubhloka kunye nokugqabhuka kwemibhobho, kudla uluntu i-R270 miliyoni ngonyaka.

Ngenxa yokuba kucuthwe izithintelo kusetyenziso lwamanzi ukususela kwiNqanaba 6b ukuya kwiNqanaba 5, imirhumo yamanzi kunye nogutyulo yehlile, ukususela ngowo-1 kweyeDwarha (Oktoberha) 2018. Uluntu olusebenzisa amanzi

ngokuhlakanipha luzakubona ukuba ityala labo lehle nge-25%.

Uncedo kwiintlawulo zobuhlali lunyuke nge-R203 miliyoni laya kuma kwi-R1,4 bhiliyoni kunyaka-mali ka-2017/18. Abantu abanelungelo kwizaphulelo zemirhumo yepropati kamasipala bangafaka isicelo kuwo nawaphi na amaziko anika uncdo kaMasipala.

ISixeko siyaqhuba nokuhlaziya simahla iimitha ezindala zombane wetyala ibezimitha zombane wepripheyidi (pre-paid). Abantu ababhaliswe kwi-'e-Services' bangabhalisa ngaphambi kokuba le nkqubo ifike kwimimandla yabo.

Your invoice contains detailed information about your property's rateable value, tariffs and rebates, your utilities consumption and meter readings, arrears, and amounts due.



All Council meetings are open to the public, and residents have the right to attend. Council meeting dates are advertised in daily and community newspapers a week in advance. All meeting dates are also given on the Council calendar on the City's website. Applying to attend a Council meeting is simple. Check details on the online calendar and send your request to nadine.damon@capetown.gov.za. The public gallery seats 160 guests,

and tickets are allocated on a first come, first served basis. If your seat has been confirmed, your ticket can be collected on the day of the meeting at the entrance to the Podium Block at Cape Town Civic Centre. Visitors are required to produce their identity document when collecting tickets.

Residents' attendance at any meeting of Council and its structures, or a Mayoral Committee meeting, is in an observer capacity only.

In a city with a population of over four million people and more than 11 000 km of water pipeline and roads, it is near impossible for Council to know about every pothole, leak, act of vandalism, stolen manhole cover, illegal electricity connection or cable theft. It is for this reason that the City's partnership with residents is so important.

Please report potholes and missing manhole covers, vandalism of City infrastructure, including to electrical substations, overhead cables, illegal electrical and water connections, and damage to outdoor playpark furniture. Residents are also urged to report any water leaks or pipe bursts immediately to minimise water losses. Also report trees in public areas that could be unsafe or need trimming.

- **Water and sewerage:** Call 0860 103 089, send an SMS to 31373, or a WhatsApp to 063 407 3699.
- **Electricity:** Call 0860 103 089, or send an SMS to 31220.
- **Potholes:** Call the Transport Information Centre on 0800 65 64 63 (available 24/7).
- **Online:** Report a fault or log a service request at www.capetown.gov.za/servicerequests. You will receive a reference number for tracking.

Important tips

- Giving the exact location of what is being reported, e.g. street name and closest corner, helps speed up repair.
- Ask for a reference number to track progress.

e-Services is the City portal for managing your municipal account and other online services such as renewing vehicle licences, buying prepaid electricity, etc.

Before you can use these services, you must register on the portal. You will need a scanned copy of your identity document or passport (if you're a foreign national) to upload. Create your e-Services profile as follows:

- Go to the e-Services portal at www.capetown.gov.za/eservices. Click on the "Register here" link and create a profile.
- Once your registration is approved, you will receive a confirmation e-mail with your username and password.
- Once you have applied to activate your first service, we will take a few days to verify your information before granting you access. Thereafter, you can activate the other services you require.



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Civic Centre
12 Hertzog Boulevard 8001
PO Box 455 Cape Town 8000
VAT registration number 4500193497



MR A N OTHER
2 ANY NAME ROAD
OBSERVATORY
7925

Tax invoice number
Customer VAT registration number
Account number
Distribution code
Business partner number

212345678912
123456789
123456789
100123456789

Computer generated copy tax invoice

Tel: 086 010 3089 - Fax: 086 010 3090
Tel: International calls +27 21 401 4701
E-mail : accounts@capetown.gov.za
Correspondence: Director : Revenue, P O Box 455,
Cape Town 8000
Web address:www.capetown.gov.za

Account summary as at 30/09/2018

Due date 24/10/2018

Previous account balance
Less payments
Arrears (a)
Latest account - see overleaf
Current amount due (b)
Total (a) + (b) above
Total liability

5 000.00
1 000.00-
4 000.00
19 279.12
19 279.12
23 279.12
23 279.12

Payable immediately
Payable by 24/10/2018

THINKWATER
CARE A LITTLE. SAVE A LOT.

Please note

Pay points: City of Cape Town cash offices or the vendors below:



MR A N OTHER

915551234567891

SHOPRITE
Pick n Pay

Checkers
EasyPay

W WOOLWORTHS
payCity

SPAR
P&P

Account number
Total due if not paid in cash
Amount due if paid in cash
Rounded down amount carried forward

123456789
23 279.12
23 279.10
0.02

Account details as at 30/07/2018

Account number 123456789



PROPERTY RATES (Period 01/09/2018 to 26/09/2018) 26 Days
At 2 ANYNAME ROAD, OBSERVATORY / Erf 123
Total value
From 01/09/2018 : R 1 400 000.00 @ 0.0071540 ÷ 365 x 26
Statutory rebate credit
From 01/09/2018 : R 15 000.00 @ 0.0071540 ÷ 365 x 26
Additional rebate credit
From 01/09/2018 : R 185 000.00 @ 0.0071540 ÷ 365 x 26

713.44
7.64-
94.28-
611.52



ELECTRICITY (Period 01/09/2018 to 25/09/2018 - 25 Days) (Actual reading)
At 2 ANYNAME ROAD, OBSERVATORY / Erf 123
Meter no: 5678 / Consumption 688.000 kWh / Daily average 27.520 kWh
Consumption charge: domestic
& (1) 123.2880 kWh @ R 1.6115 (2) 164.3840 kWh @ R 1.6115
(3) 205.4790 kWh @ R 1.6115 (4) 194.8490 kWh @ R 2.2239
& Home User Charge

1 228.04
130.44
1 358.48



WATER (Period 01/09/2018 to 30/09/2018 -30 Days) (Actual reading)
At 2 ANYNAME ROAD, OBSERVATORY / Erf 123
Meter no: CY2345 / Consumption 43.000 kl / Daily average 1.433 kl
Consumption charge (domestic)
& (1) 5.9180 kl @ R 28.9000 (2) 4.4382 kl @ 46.0000
(3) 24.1640 kl @ R 120.2700 (4) 8.4798 kl @ R 1000.0000
& Fixed Basic Charge (15MM - CY2345)

11 761.23
56.00
11 817.23



REFUSE (Period 01/09/2018 to 26/09/2018) 26 Days
At 2 ANYNAME ROAD, OBSERVATORY / Erf 123
& Refuse charge (1 X 240L BIN X 1 Removals)

126.26
126.26

Account details as at 30/09/2018

Account number 123456789

S SEWERAGE (Period 01/09/2018 to 30/09/2018 - 30 Days) (Actual reading)
At 2 ANYNAME ROAD, OBSERVATORY / Erf 123
Disposal charge
& (1) 4.1420 kl @ R 24.7200 (2) 3.1073 kl @ R39.0000
& (3) 016.9150 kl @ R 108.0700 (4) 5.9357 @ R108.0700

2 693.0
2 693.05



IMPROVEMENT DISTRICT (Period 01/09/2018 to 26/09/2018) 26 Days
At 2 ANYNAME ROAD, OBSERVATORY / Erf 123
Total value
& From 01/09/2018 : 1400000.00 @ 0.00107400 ÷ 365 x 26

107.11
107.11



SUNDRIES
& Electricity Home User Charge - 09.2018 (PREPAID 5678)

130.44
130.44

Add interest on outstanding balance 0.12
Add 15% VAT on amounts marked with & above 2 434.91
0% VAT on amounts marked with # above

Current account: Total due
Previous reading
New reading
Units used

19 279.12
2 391.000 kWh (Actual)
2 864.000 kl (Actual)
Units purchased

2 434.91
2 864.000 kl (Actual)
27.000 Units

- A** Summary of customer account details
- Unique tax invoice number
 - Customer's VAT registration number (if registered for VAT)
 - Nine-digit municipal account number
 - Group referral number (when necessary)
- B** Customer's name and address, and City's contact details
- C** Date account is invoiced, with due date 25 days thereafter
- D** Account summary with balance, arrears, payments and latest account
- E** Message insert block for debit order deduction and other information
- F** Important notice section
- G** Payment slip section with paypoints and payment details, including Easy-Pay barcode for scanning at paypoints
- H** Property rates reflect valuation, period and tariff, and rebates
- I** Electricity service reflects periods, meter numbers, overall consumption and average consumption per day. Tariffs are reflected in steps as per the tariff structure. The fixed monthly user charge for domestic credit meters is also shown here.
- J** Water service reflects periods, meter numbers, overall consumption and average consumption per day. Tariffs are reflected in steps as per the tariff structure. A fixed basic charge is billed monthly as per the size of the water meter.
- K** Refuse/solid waste service is billed as a monthly fee as per the tariff structure.
- L** Sewerage service reflects periods. Tariffs are reflected in steps as per the tariff structure. Domestic: 70% of water consumption. Sectional title: 90% of water consumption. Commercial/industrial and other: 95% of water consumption
- M** Improvement district or special rating areas charges. Charged in areas where established and approved by legislation. Based on property valuation.
- N** Sundries reflect sundry charges, as well as the electricity home users charge for prepaid meters as from July 2018.
- O** Interest charges on arrears and VAT amounts.
- P** Total due for payment – also reflected on front page of invoice
- Q** Water and electricity credit meter/prepaid meter details with readings, periods as well as units purchased for prepaid meters. The prepaid meter details are for information only and do not form part of invoice totals due.
- * The invoice pictured is not an exact copy. It has been adapted for use here.*

Jou rekening van die Stad bevat uitvoerige inligting oor elke diens waarvoor die Stad 'n tarief hef. Die eiendomswaardasie, die sent-in-die-rand-bedrag eiendomsbelasting en kortings word onder meer aangedui.

Vir nutsdienste – elektrisiteit, water, rioler- ing en vasteafvalverwydering – word die meterleesdatums en -typerk sowel as alge- hele en daaglikse verbruik verstrek. Rioler- ingstariewe word bereken as 'n persentasie van waterverbruik, terwyl vasteafvalverwyder- ingstariewe 'n vaste maandelikse bedrag is.

Indien jou eiendom in 'n stadsverbeter- ingsdistrik of spesiale-aanslaggebied geleë is, verskyn daardie heffings ook op die rekening.

Saldo's, agterstallige bedrae, enige rente, verskuldigde bedrae en betaaldatums word aangedui, en daar's 'n betaalstrokiegedeelte met besonderhede van betaalpunte.

Inwoners kan gerus Raadsvergaderings bywoon, waarvan besonderhede in koerante en op die Stad se webtuiste gepubliseer word.

Daarbenewens word inwoners aange- moedig om diensleweringfoute soos slag- gate en waterlekkasies, vandalisme en dief- stal van Stadseiendom aan te meld sodra hulle daarvan bewus word. Daar is verskil- lende maniere om dit te doen, waaronder die Stad se e-diensteportaal.

Ii-invoyisi zakho eziphuma kwiSixeko ziqulathe iinkcukacha ezithe vetshe malunga nenkonzo nganye iSixeko ekuhlawulisa yona. Kubonakaliswa uqingqo-max-abiso eepropati, irhafu ngokwerandi kunye nezophulelo kwimirhomo.

Kunikezelwa ngeenkcukacha zeenkonzo zoncdo-umbane, amanzi, ugutyulo kunye nokuthuthwa kwenkunkuma- imihla yokufundwa kweemitha zamanzi, amaxesha, amanzi asetyenzisiweyo ewonke kunye namanzi asetyenziswa ngosuku. Amatyalala ahlawuliswa ngokuthi kulandelwe izigaba ezifanelekileyo zemirhomo. Imirhomo yogutyulo ibalwa ngokwepesenti yamanzi ase-tyenzisiweyo, ngelixa imirhomo yokuthuthwa kwenkunkuma iyintlawulo esisixina yarkhutho ngenyanga.

Ukuba ipropati yakho ikwisithili sophuculo kwisixeko

okanye kummandla ongeerhafu ezizodwa, ezi ntlawulo zidwelisiwe.

Amatyala, imali ezisileleyo kunye nenzala (ukuba zikhona), imali ekufuneka zihlawulwe nemihla ukufuneka zihlawulwe ngayo zidwelisiwe, kunye nesliphu sentlawulo esineenkukacha zeendawo zokwenza intlawulo.

Ulungu lwamkelekile ukuba luzimase iintlanganiso zeBhunga, iinkukacha zoko ziye zibhengezwe kumaphepha-ndaba nakwiwebhusayithi yeBhunga.

Ulungu luyabongozwa ukuba luxele iingxaki kunikezelo lweenkonzo ezifana nemingxunya ezindleleni kunye nokuvuza kwamanzi, ukonakaliswa kunye nokubiwa kweempahla zeSixeko kwamsinye xa luthe lwazi ngoko. Zininzi iindlela ongakwazi ngako oku, kuquka nokusebenzisa ipotali yeSixeko evi-’e-Services’ ku-intanethi.

Muizenberg bridge warning extended

The City has extended the 3D laser detection system that alerts drivers of vehicles taller than 2,5 m to the low railway bridge in Muizenberg.

The system has been in operation along Main and Atlantic roads since 2016, and on Baden Powell Drive since June 2018. It has led to fewer crashes and traffic disruptions.

The system measures the height of vehicles approaching the bridge and, if the vehicle is too tall, triggers two flashing beacons. Two CCTV cameras monitor the system and assist in prosecuting drivers who ignore it and crash into the bridge.



Another 175 homes

In September, the City presented 175 beneficiaries in Pelican Park with the title deeds of their homes.

Phase 1 of the Pelican Park housing project provided 2 013 families with Breaking New Ground (BNG) state-subsidised houses. BNG houses are offered to households who are registered on the City's housing database and have a monthly household income of below R3 500.

To date, 1 169 beneficiaries have received their title deeds, which are handed over in batches as the City receives them from the Deeds Office.

Taming the Hout Bay dunes

An extensive project to stabilise the Hout Bay sand dunes with vegetation is yielding good results.

The Hout Bay dune rehabilitation project, which covers around 70 000 m² of re-profiled, netted and planted dune, has significantly reduced the accumulation of sand on City-owned and private properties.

The re-profiled dune comprises three areas – the fore-dune, buffer-dune and back-dune. Appropriate dune vegetation has been planted according to the requirements for each area.

The initiative helps manage the movement and migration of dunes. The profiling, wind netting and planting of dune-specific vegetation has restricted the movement of sand, which has been a problem in this area for many years.

The project also created employment opportunities for ten people, who were selected from the local subcouncil's job-seekers database. They have been upskilled, and have learned about plant propagation and maintenance, sand management, wind net installation and maintenance, watering and teamwork.



Netted and neat: The dune management nursery and wind netting at Hout Bay.

Now that the project has been established, the City will appoint a contractor to maintain the project for the next three years, to the end of June 2021.

During the first three-year maintenance period, the Coastal Management Branch will assess and plan the maintenance requirements, and how this is best undertaken far into the future.

If maintenance is discontinued, the project will probably fail and City infrastructure and private properties will once again be affected by wind-blown sand from the mobile dune system.

Imizamo Yethu roads completed

In 2016, the City embarked on a R38 million project to build 14 roads in Imizamo Yethu. The project, which is now complete, involved the realignment and construction of the roads, the installation of stormwater infrastructure, new sidewalks and walkways, and streetlights.

The new roads also serve as vital access routes for emergency vehicles, so that the police and fire service can respond faster in times of crisis.

Local residents benefitted from this project, as the contractor employed 50 of them. The value of these temporary employment opportunities is approximately R1,2 million. The contractor also acquired goods and services from local subcontractors to the value of nearly R600 000.



Council rental units in Ottery get a facelift



Aylesbury Court in Ottery before a R7,2 million upgrade.

Major upgrades at the City's 48 rental-unit Aylesbury Court in Ottery are well under way. The multi-phased project is expected to be completed by June 2019, and the City has invested R7,2 million in the first phase. Some of the major upgrades in phase 1 included:

- plumbing, facade upgrades, replacement of the asbestos roofs with Chromadeck metal sheeting, and the replacement of gutters and downpipes;
- upgrading of sanitaryware, including water-efficient plumbing, and installing new geysers, sinks and

- cupboards;
- replacing sewer stacks and waste pipes, and retiling bathroom floors;
- partial replacement of old steel window frames with aluminium; and
- facade upgrades, including water proofing and repainting.

Boundary palisade fencing has been erected with pedestrian and vehicular gates, and burglar bars will be installed for the ground-floor units.

The City has a number of major upgrades on the cards for its community residential units (CRUs) metro-wide.

Security lights for Marikana

In August, the City installed a high-mast light in the Marikana informal settlement. The 30-metre light was erected on City-owned land along Sheffield Road, and is one of five that will be installed to improve safety in the area. The others will be put up as soon as land can be identified for relocating families presently living on the road reserve where they will be located. In total, the City will invest just over R2 million of its Urban Settlements Development Grant (USDG) to fund the installation of the five high-mast lights.

KORTLIKS

'n Omvattende projek om die Houtbaai-sandduine met plantegroei te stabiliseer en waaisand op omliggende eiendomme te verminder, lewer goeie resultate. Sowat 70 000 m² se duine is hervorm, met nette bedek, en beplant. Die projek het ook werksgeleenthede vir tien mense op die plaaslike subraad se werksoekersdatabasis geskep.

Die laseropsporingstelsel wat die bestuurders van hoë voertuie waarsku oor die lae spoorwegbrug in Muizenberg is nou in werking in Hoof- en Atlanticweg sowel as op Baden Powellrylaan.

Die Stad het in September 'n verdere 175 begunstigdes in Pelican Park van die titelaktes

vir hulle huise voorsien. Altesaam 1 169 begunstigdes het tot dusver hulle titelaktes ontvang.

'n Projek van R38 miljoen om 14 paaie in Imizamo Yethu te bou, is nou voltooi. Die projek het stormwaterinfrastruktuur, nuwe sypaadjies en looproetes sowel as straatligte ingesluit.

Omvattende werk aan die Stad se Aylesbury Court-huurbehuisingstelsel van 48 eenhede in Ottery vorder goed. Die dakplate, vensters, geute en afvoerpype word onder meer vervang, en badkamers en kombuise opgeknip.

Die Stad het in Augustus begin met die aanbring van die eerste van vyf hoëmasligte in Marikana om inwoners se veiligheid te verbeter.

KHAWUNDIBALISELE

Iprojekthi ebanzi engokucutha iingqumba sesanti ezinyani eHout Bay kunye nokucutha isanti ephaphathekela kwiipropati ezikufutshane inika iziphumo ezihle. Malunga ne-70 000 m² yeengqumba zesanti zimiswe ngokutsha, zafakwa inethi kwaze kwatyalwa kuzo. Le projekthi inike abantu abalishumi amathuba engqesho, abaye bakhethwa kuvimba ongeenkukacha zabafuna umsebenzi webhungana lommandla.

Inkqubo yesixhobo esilumkisa abaghubi bezithuthi ezide malunga nebhulorho emfutshane eMuizenberg iyasebenza ngoku kwiindlela iMain kunye ne-Atlantic naseBaden Powell Drive.

KweyoMsintsi iSixeko sinekezele iitayitile zobunini bamakhaya kubantu abali-175 ePelican Park. Ukuza kuthi ga ngoku, bali-1 169 abantu abathe bafumana

iitayitile zabo zobunini.

Iprojekthi exabisa i-R38 miliyoni yokwakha iindlela e-Imizamo Yethu iqukunjelwe. Le projekthi ibiquka iinkonzo ezingundoqo zamanzi esitshi, iindledlana ezintsha ezisemacaleni endlela kunye neendledlana zabahambi ngeenyawo nezibane zasesimalatweni.

Uphuculo olumandla lweeyunithi ezingama-48 ezirentisayo zeSixeko kwiNkundla i-Aylesbury ese-Ottery luyaqhuba. Umsebenzi uquka ukutshintsha uphahla, iifestile, iigata kunye nemibhobho yamanzi kunye nokulungiswa kwamagumbi okuhlambela namakhitshi.

Ngenyanga ka August iSixeko saseKapa sifakele izikhanyisi zokuqala kwezintlanu e Marikana ukwenza ngcono ukhuseleko lwabahlali.

CITY OF CAPE TOWN AND AREA SOUTH CONTACT NUMBERS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
E-mail accounts@capetown.gov.za
contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption & fraud hotline
Tel (anonymous, toll-free) . 0800 323 130

Cable theft
All-hours tel 0800 222 771

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Information centre 0800 656 463
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Council matters
www.capetown.gov.za/council

AREA SOUTH CONTACT DETAILS
Mayoral Committee member:
Cllr Eddie Andrews
Tel 021 444 7383
Administrative building, cnr Melkbos and Merrydale Road, Lentegeur

Subcouncil 12
Tel 021 360 1351

Find a programme, apply for a service, access online applications and more at CityConnect on www.capetown.gov.za

Administrative building, cnr Melkbos and Merrydale Road, Lentegeur

Subcouncil 13
Tel 021 444 5366
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu

Subcouncil 18
Tel 021 444 8788

FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE

Cnr Buck Road and 6th Avenue, Lotus River

Subcouncil 19
Tel 021 444 9461/784 2000
Municipal offices, Central Circle (off Recreation Road), Fish Hoek

Subcouncil 20
Tel 021 444 8112
Alphen Centre, Constantia Main Road, Constantia

Subcouncil 23
Tel 021 444 8722
Administrative building, cnr Melkbos and Merrydale Road, Lentegeur